

Dear NAMI Utah Support Group Attendee:

Welcome! We are delighted that you have decided to join us for this NAMI Support Group. My name is Robin Holcomb, and I am the Programs Director. Part of my job is to assure that you have a meaningful and positive experience.

You will have the opportunity to complete an evaluation form at the end of this course. However, if something about the class is bothering you now, please take a minute to discuss it with your teachers. If you are not comfortable with that contact me so I can work with your local affiliate leader and teachers to help resolve the issue.

There are several ways you can share your feedback:

1. Call me at 801.869.2884 so we can discuss your concern together.
2. Complete the Feedback Form on the back of this letter, and mail it to me or send it to me through e-mail.

Robin Holcomb, Programs Director  
NAMI UTAH State Office  
1600 West 2200 South, Suite 202  
West Valley City, UT 84119  
[robin@namiut.org](mailto:robin@namiut.org)

3. Go to our web page at [namiut.org](http://namiut.org) and click the feedback link on the home page. Complete the form and submit it.

After receiving your feedback, I will discuss it with your local affiliate leader. Together we will develop a plan to resolve the issue. Either your affiliate leader or I will let you know how the problem is being addressed. Thank you for taking the time to reach out if necessary.

Sincerely,



Robin Holcomb  
Programs Director

## NAMI Utah Feedback Form - For Support Groups

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Phone Number (for follow-up purposes): \_\_\_\_\_

Affiliate Location: \_\_\_\_\_

Names Support Group Facilitators: \_\_\_\_\_

Location of Support Group: \_\_\_\_\_

How many support groups have you attended with these facilitators? \_\_\_\_\_

Please describe the nature of your concern.

What suggestions do you have for improving this problem?

Is there anything else that would be helpful for the state office to know?

Please submit this form to:

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